

Feedback Action Taken Report

Year 2018-2019

The IQAC of the College is committed to enhancing the quality of education in the institution. Regular feedback collection, analysis and execution thereof is considered very important in the College. The following significant contributions were made by the IQAC during the year as part of the action plan on the feedback received from the students:

- **Organised faculty, students and staff development programmes:**
 - Towards quality improvement IQAC took rigorous steps and organised international (for the first time) interdisciplinary seminar (one), weeklong Faculty Development Programmes (Two) and two national seminars. Along with these, around 20 seminars, 20 talks as well as 20 workshops were conducted at the institution for both staff and students.
- **Offered short-term, add-on courses:**
 - Quality improvement is done by providing short-term add-on and skill-based courses. In the academic session 2018-19 two add-on courses were introduced which were completed successfully.
 - The Skill Development and Entrepreneurial Cell introduced an add-on course in association with AIFMR institute recognized by NIESBUD, MSME titled “Basic Skill Development Programme in French Language”. About 18 students completed this first level. The Cell in association with ATS Learning Solutions also introduced “Microsoft Certification Programme for Business Analyst”. 60 students completed this and were given Microsoft certification.
- **Ventured new initiatives:**



- For quality enhancement IQAC made new academic initiatives for students. For the first time Placement Cell of the College organised Job and Internship Fair, Intern O Feira 1.0 where 34 companies visited the campus. It was a huge success with the participation of more than 270 students from different universities and Colleges.
- In collaboration with the National Institute for Entrepreneurship and Small Business Development (NIESBUD), Ministry of Skill Development and Entrepreneurship, Government of India, the College organised a five-day long Entrepreneurship Awareness Camp which focussed on making the students self-reliant and self-employed.
- In this direction a new venture was taken in the form of a ten-day Sanskrit Sambhashan Shivir in collaboration with Sanskrit Bharti, New Delhi where students learnt about Sanskrit language and its richness. In collaboration with Ministry of AYUSH, GOI, the college organized 3-day National YOGA Shivir where students and teachers participated whole heartedly.
- **Worked for inclusivity:**
 - ARSD College has its own Equal Opportunity Cell. It
 - To foster inclusivity the IQAC took many steps which include many facilities provided to the differently-abled in the form of ramps and special washrooms, wheelchairs, specialized software for visually challenged in the library, ground-floor seating arrangements during examinations, grievance redressal system, etc.
 - North East Welfare Committee conducted orientation cum talk on “North East States and its Literature” on 11 October 2018, movie screening on 23 February



and its annual Rainbow festival was held on 9 March, 2019 to create camaraderie among the North Eastern students and the rest.

- For the inclusion of differently abled the Equal Opportunity Cell organized orientation cum talk on “Disability as a Rights Based Issue” by Ira Singhal, IAS.
- Motorized wheel chairs, motorized scooty and Apple Mac book air laptop were distributed to our needy students by Society for Disability and Rehabilitation Studies with which the College has signed an MOU to provide better environment and facilities to the differently abled students of not only ARSD college but all the colleges of South Campus, Delhi University.
- Many workshops, talks and training sessions were organized to sensitize students on gender issues and to empower women.
- **Created Industry-institute linkage through MoUs, workshops, lecture series, industrial visits and educational visits:**
 - The College entered into MoUs with private entities and governmental agencies to hone student skills, increase awareness, and create employment opportunities. Currently 10 such MoUs are in place.
 - Recently the College has entered into an MoU with the Society for Disability and Rehabilitation Studies to provide infrastructural, monetary as well as instrumental support to differently-abled students across South Campus.
 - Placement Cell of the College organised Job and Internship Fair, Intern O Feira where 34 companies visited the campus. It was a huge success with the participation of more than 270 students from different universities.
 - The Placement Cell invites industry partners to hold talks and workshops regularly. 6 such events were organized during the period.



- The Placement Cell also organized an Internship Drive with Make a Difference (MAD) where 22 interns were hired.
- NSS, Women Development Cell and other societies of the College conducted various workshops in collaboration with various NGOs and other institutes. Jubilant Foodworks, Vivel and Josh Talks, Praja Foundation are a few to mention.
- One week-long Faculty Development Programme on “Entrepreneurship, Motivation and Leadership” was organised in collaboration with NIESBUD.
- A five-day long Entrepreneurship Awareness Camp was organised in collaboration with the National Institute for Entrepreneurship and Small Business Development (NIESBUD), Ministry of Skill Development and Entrepreneurship, Government of India.
- Two add-on courses were introduced in association with AIFMR institute recognized by NIESBUD, MSME and ATS Learning Solutions.
- Under the Star College scheme and through departmental associations of the College, many educational visits and excursions to various institutions of social repute, places of historical and political significance, laboratories and plants were organized. Yakult factory, Parle G Industrial Plant, Aravali Biodiversity Park, SEBI, Parliament, Rashtrapati Bhawan, Ajanta, Ellora are a few among them.
- Two sensitization programmes on drug abuse were conducted in collaboration with National Institute of Social Defence, Ministry of Social Welfare, Government of India, one in the college premise and other in the North Campus of the University.



- The Popular Lecture series, College associations and societies invite eminent professionals, industry leaders and creative persons to provide exposure to students about best practices and available opportunities.
- **Improvement of Information Dissemination:**
 - The College explored social media platforms to spread information about its events and achievements. The College YouTube channel has been started which covers all the plays performed at Rangsheersh Jaidev Natyotasav as well as other important events and guest lectures.
 - Along with its Facebook page, the College has its own Twitter and Instagram accounts which are updated regularly.
 - Handbook and prospectus for students and library brochures were prepared.
 - College Annual Report disseminates all the college achievements to its stakeholders.
- **Improved Stakeholder Engagement**
 - Regular meetings with alumni, staff and parents to enhance the coordination process take place.
 - The Student Faculty Committee works at the departmental level to address student concerns and suggestions.
 - The Alumni are actively engaged via a registered alumni association.
 - The College alumni organized a month-long theatre workshop every year in the run-up to Rangsheersh Jaidev Natyotsav, a unique 3-day Theatre Festival, in which the alumni also participate.
 - The Alumni Association contributed Rs. Fifty thousand for ten meritorious and needy students and conducted one career counselling sessions for students.
 - The alumni are represented in IQAC.



• **Promotion of undergraduate/postgraduate research culture in the College**

- ARSD has a rich research culture which is visible from 11 ongoing innovation and 7 Star innovation projects which involve around 200 UG students, providing them opportunity to research, present and publish their findings in reputed journals.
- Along with these running projects, two new projects were granted. IQAC maintains the quality by asking for the progress reports of the projects.
- In addition to these, 40 projects run under the Star College Scheme involving 105 UG students.
- 5 Faculty members serve as Ph.D. supervisors, guiding 11 research scholars.
- Along with 2 national and 1 international seminars, around 40 seminars and workshops were organized at the institution level, for both staff and students which develop and enhance research competencies among them.
- 6 Ph.D. were awarded to the faculty, 8 books were authored or edited by the faculty members and 82 papers were published which speak highly of the research environment of the College.
- The Commerce department releases its annual newsletter Vanijyadoot which too provides platform to the students to get their articles published.

• **Student Support Systems**

- Counselling sessions by a trained psychologist in the premises
- Structured mentoring system for students' psychological wellbeing.
- Student-Faculty Committees in every department where students can discuss any issue related to their academics like course choices, completion of syllabus, internal assessment, etc.



- Student feedback forms were further improved taking wider perception of student needs and concerns.
- Grievance redressal mechanism to address student concerns exist, at all levels.
- Many societies and student union make the admission process convenient for students as well as their parents by arranging help desks during admission process.
- **Institutional Social Responsibility**
 - The recommendations of the IQAC made the ISR activities take a leap.
 - NSS organized 50 events which shows its dedication towards social service.
 - Along with a self-defence training programme in the College for the female students, a one-week training session with Delhi Police was conducted for girls in the adopted slum which was a step towards women empowerment.
 - NSS also organized an interactive session for the people of slum with SDMC officials where the residents discussed their day-to-day problems related to cleanliness, water, mosquitoes and sewage with the officials. They assured the people to solve their problems as soon as possible.
 - NSS Week which was initiated last year only, had a plethora of events this year also. All the events were organized around the theme "Swachhta hi Sewa". Poetry competition, solid waste segregation awareness campaign, cleanliness drive at Delhi Cantt. railway station, declamation competition is some of them.
 - NSS also conducted special donation drives for the victims of Kerala flood and massive fire in Pashchim Vihar Slums, Delhi.
 - SVEEP (Systematic Voters' Education and Electoral Participation Programme) ambassador was appointed and under its aegis many events like voter ID camp,



VVPAT demonstration with Mock Poll, voter awareness, EVM demonstration and campaigning in the class rooms were conducted.

- Voters Literacy Club was formed which will work throughout the session to make people aware of nitty-gritty of voting.
- Enactus added two more projects Sugandh and Samvedna, steps to bring entrepreneurial enrichment along with guiding the downtrodden to the main stream.
- Sevadeep, an educational initiative for the slum children is being carried out by NSS volunteers where they devote two hours every day to teach them.
- Connecting Dreams Foundation ARSD Chapter worked with the children of adopted school to enhance English and communication skills and maintained the library established there.
- The College Swachh Bharat Mission team has extended its mandate to include areas near the College. A special cleanliness drive was conducted at India Gate too.
- Enactus ARSD unit is running two projects, one with women and the other with potters and gardeners, to create employment opportunities while emphasizing sustainable development.
- A Blood donation camp was organised with the Lions Club where 84 units were donated. In addition to this, 27 units of blood were donated by NSS volunteers to the students and faculty members of the College and their relatives.
- NSS joined hands with Community Against Drunken Driving (CADD) and arranged awareness campaigns on Don't Drink and Road Safety which covered major CNG stations in south Delhi.
- A winter cloth donation drive was arranged at Delhi Cantt. Railway Station.



- Two sensitization programmes on drug abuse were conducted in collaboration with National Institute of Social Defence (one in the college premise and other in the North Campus of University of Delhi)
- **Augmentation of physical and Library Infrastructure**
 - Construction and beautification of main entry gate
 - Parking area for the students outside the College gate and modification of the internal parking area for staff
 - New books
- **Environmental Protection**
 - Green Audit was conducted and the College was declared an “Environment Friendly Institution” by M’S Spectro Analytical Labs Ltd. New Delhi.
 - Eco-friendly construction of classrooms.
 - Plantation drives.
 - Collaborations with NGOs like Jaagruti for paper recycling.
 - E-waste collection drive.
 - Rainwater Harvesting.
 - Regular de-cluttering of offices and classrooms.
 - In-house paper recycling unit.
 - Compost pit and proper waste disposal systems.
 - Cleanliness drives within college campus, surrounding areas, Delhi Cantt. Railway Station and India Gate.
 - Solid waste segregation campaign in the adopted slum.
 - Sensitization programmes conducted by the Eco Club and NSS.
 - College students also participate in on/off-campus competitions and awareness programmes.

