

Feedback Action Taken Report

Year 2019- 2020

The College firmly believes in continuously assessing and improving itself on the basis of the feedback received from its stakeholders. A mechanism has been devised by the IQAC of the College whereby feedback is periodically collected from all its stakeholders viz, students, visitors (such as distinguished guests), parents, alumni and staff. The feedback analysis is used by the IQAC for Quality Enhancement in the following areas.

- **Teaching-Learning**

- 5 National seminars were conducted
- Keeping the pandemic in mind, 76 e-conferences and web workshops have been organized, involving over 20000 participants
- The IQAC organized 2 week-long FDPs.
- Ten-day Sanskrit Sambhashan Shivir was organized by Sanskrit Department in collaboration with Sanskrit Bharti, Delhi to generate interest among the students in Sanskrit Language
- A new integrated e-learning system was put in place to continue teaching-learning process without interruption

- **Stakeholder Engagement**

- Feedback from all the stakeholders is routinely collected and analysed to augment quality processes.
- Regular meetings with alumni, staff and parents to enhance the coordination process take place.
- The Student Faculty Committee works at the departmental level to address student concerns and suggestions.
- The Alumni are actively engaged via a registered alumni association.



- The College alumni organized a month-long theatre workshop every year in the run-up to Rangsheersh Jaidev Natyotsav, a unique 3-day Theatre Festival, in which the alumni also participate
- The Alumni Association contributed Rs. fifty thousand for ten meritorious and needy students and conducted one career counselling session for students.
- The alumni are represented in IQAC.

- **Research and Innovation**

- Faculty achievements include the award of 5 new PhDs, 3 new research projects along with 26 active research projects, 16 books, and 129 research publications
- The Proposal for an In-house Research Fund has been passed by the College Governing Body
- In 2019-2020, Rs. 78.25 lakhs have been received in the form of grants.
- Funding Agencies include UGC, DST-SERB, ICMR, ICSSR, JSPS, CSIR, DBT, DU, among others.
- 14 students were involved in the publication of six papers in International Journals of repute.
- 5 National and ---state-level workshops were organized in 2019-20
- Faculty members are encouraged to publish their research in reputed journals and apply for research funding
- Students are encouraged to get involved in research in order to further cement the undergraduate research culture in the College.

- **Employee Support and Development Programmes**

- The IQAC organized a Counselling session on “Baaton Baaton Mein Bhavnatmak Kalyan” in collaboration with Zyego for non-teaching staff.



- Training programmes were held for teaching and non-teaching staff members to familiarize them with new admission procedures and norms
- Training programmes were held for teaching and non-teaching staff members to familiarize them with the new Learning Management System
- **Administrative Reforms**
 - Office and administrative staff have been sensitized in order to communicate with students effectively
 - In order to facilitate easy access, most student-related processes have been placed online.
 - Students and faculty members have all been provided unique College ids in order to facilitate seamless virtual interactions
 - Complete digitization of student records, administrative files, and Library holdings is in process
 - In conjunction with DBT Star College Scheme, training opportunities have been offered to the administrative staff
 - Training opportunities have been provided to Library and office staff in order to meet the new requirements of a virtual era
- **Industry-Institution linkages and collaborations**
 - Strategic partnerships with research institutions, higher learning institutes, and the industry are being energetically pursue.
 - Over 50 field trips and internships have been undertaken, involving over 1200 students.
 - 15 MoUs have been signed with various governmental and non-governmental agencies
 - Faculty consultancy opportunities are being explored



• **Vocational Skills and Short-term Courses**

- More short-term e-courses are being offered in collaboration with other institutions. 3 have been completed, 3 are on-going and 6 have been proposed.
- The Skill Development and Entrepreneurial Cell has entered into MoUs with NIESBUD, AIFMR, and BSE Institute Ltd. to offer (a) add-on courses; (b) training programmes under the PM Yuva Yojana; (c) workshops and courses on vocational skills.
- The Placement Cell of the College signed up for Coursera for Campus Program which provided free access to around 4000 online courses from leading universities till 30th September, 2020. More than 350 students registered for this program.
- The Skill Development and Entrepreneurship Cell has entered into 31 MoUs with various institutions and agencies to offer stakeholders the best opportunity at skill upgradation
- Courses that will help stakeholders combat the current Covid-19 crisis as well as equip them with new skills to cope with vastly more digital existence are being set up.

• **Placement, Career Opportunities, Skill Upgradation**

- 191 students were placed in 2019-20
- Second edition of the internship fair Intern-o-Feira was organized, involving over 70 companies and 750 students from across NCR
- The IQAC organized a three-day Entrepreneurship Awareness Camp in the College in collaboration with the National Institute for Entrepreneurship and Small Business Development (NIESBUD), Ministry of Skill Development and



Entrepreneurship, Govt. of India, and sponsored by the Department of Science & Technology.

- The IQAC organized One Week Workshop on “Export Management” in collaboration with MSME-Development Institute under MSME, Govt, of India.
- The IQAC organized two-day Workshop on “Industrial Motivation Campaign (IMC-Y) for Youth” in collaboration with MSME-Development Institute from under MSME, Govt, of India.
- The IQAC organized a workshop on “Features of National Career Service” in collaboration with National Institute for Career Services, Ministry of Labour & Employment (GOI).

• **Student Support and Development**

- Counselling sessions by a trained psychologist in the premises
- Structured mentoring system for students’ psychological wellbeing.
- Student-Faculty Committees in every department where students can discuss any issue related to their academics such as course choices, completion of syllabus, internal assessment, etc.
- Student feedback forms were further improved taking wider perception of student needs and concerns.
- Grievance redressal mechanism to address student concerns exist, at all levels.
- College societies and the students’ union make the admission process convenient for students as well as their parents by arranging help desks during admission process.



waste management, affordable housing technology, and the use of renewable energy, among others.

- Other Societies: Rangayan, Eco Club, Equal Opportunity Cell, Women Development Cell, North East Welfare Committee, Garden Committee, and the Star College Scheme continue to do exemplary work in the cause of community service, holistic learning, and building equitable systems.
- Collaborations with more NGOs and public sector entities to help communities and migrant workers rendered destitute by the pandemic are being explored.
- To facilitate integration, the Annual Rainbow Festival was organized by the North East Welfare Committee, highlighting the richness and diversity of the region, and bringing together 9 colleges of the University.

- **Environmental Measures**

- Green Audit of the campus is carried out every year
- Measures have been taken to be ecologically conscious and reduce College's carbon footprint



प्रो० ज्ञानतोष कुमार झा / Prof. Gyaniosh Kumar Jha
प्रधानाचार्य / Principal
ए.आर.एस.डी. कॉलेज / A.R.S.D. College
दिल्ली विश्वविद्यालय / University of Delhi
धौला कुआँ, नई दिल्ली-21 / Dhaula Kuan, New Delhi-21

- The IQAC organized a Counselling session for students in collaboration with Zyego. Around 400 students participated in the event
 - ARSD College under the aegis of IQAC organized two webinars for “Delhi University Undergraduate Admissions 2020
 - The Technical team for online admissions made videos related to Open Book Examinations (OBE), the e-registration process and FAQs related to UG admissions 2020 to ease the way for aspiring students.
 - Orientation sessions to help III and V semester students choose their Generic Elective and Skill Enhancement Course papers were held in August 2020.
 - Orientation sessions were held for I semester students in November 2020.
 - Departments and College Societies also organized orientation sessions for the new students.
 - The Department of English held an interaction session between V semester students and recent graduates to allay anxieties about Open Book Examinations.
- **ISR and Inclusivity**
 - ARSD College believes in inclusivity and for this it provides many facilities to the differently-abled. They include an Equal Opportunity Cell that organizes sessions emphasising the right to equity and access for all people with disabilities, ramps and special washrooms, specialized software for visually challenged in the library, and the availability of wheelchairs. Ground-floor seating arrangements are made during examinations for students with disabilities.
 - A Grievance redressal system also exists.



- In addition, the College has entered into an MoU with the Society for Disability and Rehabilitation Studies to provide infrastructural, monetary as well as instrumental support to differently-abled students across South Campus.
- The College currently has 15 MoUs with various organizations and agencies.
- Along with its annual events—cleanliness drives, awareness campaigns, blood donation camps, sterling work in its adopted slum (Sevadeep initiative), and its work with Connecting Dreams Foundation, NSS ARSD successfully conducted a seven-day special camp on the theme “Youth for Better Environment.” NSS, ARSD Unit has adopted a slum cluster and has been carrying out sensitization programmes. It also hosted the German Ambassador and a delegation from Tajikistan. Overall, NSS ARSD conducted more than 140 extension activities in 2019-20.
- Enactus ARSD has 4 ongoing projects: Project Kalaakari, Project Samvedna, Project Sugandh, and Project Srijan, apart from hosting their annual exhibiton-cum-sale “Kaushal-Hunar se Atmanirbharta.” The Enactus Team were chosen as the team to be granted the KPMG Business Ethics Grant for the session 2020-21 for two of their major projects namely-Kalakaari and Srijan. They took part in and/or organized over 26 events. Enactus ARSD has been spreading its message of inclusive change through entrepreneurial action since its inception.
- ARSD has become a part of MHRD’s Flagship Programme Unnat Bharat Abhiyan (UBA). ARSD College has adopted 5 villages of South-West Delhi under the UBA programme. The issues addressed in the first phase are: Awareness generation, education, health, sanitation, drinking water, solid

