

## Feedback Action Taken Report

Year 2022-2023

### **NIRF Ranking**

The college participated in NIRF Ranking 2023 conducted by the Ministry of Education (MoE), Government of India and secured 6th Rank in Colleges Category. This is a testament to our dedication towards the overall development of our stakeholders.

#### **A. Student Feedback: Evaluation of the College**

Students evaluated the College quite positively in the year 2022-23 with regard to its different aspects like orientation programmes, quality of teaching, use of ICT, administrative office staff's and library staff's behaviour towards the students, infrastructure in classrooms, library and canteen, safety, security and discipline measures, sports, extra-curricular, drinking water, washroom and counselling facilities in the college, placements and internships, maintenance of garden/plants, cleanliness and hygiene and encouragement to leadership, analytical, problem-solving, team work and entrepreneurial skills.

Positive feedback, however, means a greater responsibility on the institution to fulfil students' expectations. Therefore, the College strengthened its best practices, took several initiatives and is in the process of launching various other measures for the benefit of the students, such as:

- Prabodh, an in-house interdisciplinary research and innovation scheme initiated to encourage research temperament among undergraduate students of the College witnessed an overwhelming response from the faculty and students.
- College has signed several MoUs related to customized trainings, capacity building programmes and promotion of entrepreneurial activities among the students.
- Complete digitization of student records, administrative files, and library holdings has been achieved.

- Lectures and talks by experts in the field are uploaded on the College YouTube channel.
- E-modules are being created by the faculty that may be accessed by the student community the world over.
- Value adding short-term courses are being offered in collaboration with other institutions.
- The Placement Cell of the College provides internship and job opportunities to the students across different courses on a regular basis
- The College has also signed several MoUs to strengthen industry-institution linkages in areas like research, entrepreneurship, and ISR.
- College ISR activities and extension activities are among its best practices along with their stellar research capabilities.
- NSS ARSD has grown exponentially in its activities and collaborations dedicated to improve the living conditions and provide greater opportunities to the nearby slums. It has collaborated with Connecting Dreams Foundation to run educational initiatives in a nearby government school.
- Enactus ARSD College is running 6 students-run projects to transform underprivileged lives through entrepreneurial action. They also organize an annual exhibition-cum-sale.
- The Women Development Cell organizes sensitization programmes along with innumerable other events to help bridge the gender divide.
- Eco Club and Garden Committee organize events to raise environmental awareness. Green Audit is a regular annual feature of the College.
- Other College Societies such as the North East Welfare Committee and Rangayan, the Dramatics Society also work to raise awareness about social issues and campaigns for social justice.
- College has a paper recycling machine which is regularly put to use and paper so produced is used by the College societies.
- Office and administrative staff have been sensitized, through seminars, in order to communicate with students effectively.
- In order to facilitate easy access, most student-related processes have been placed online.

- Greater alumni involvement is facilitated both at College and Departmental levels.
- The College has strengthened its feedback mechanism, allowing students, staff, parents, alumni and visitors to comment on institutional facilities and processes through a structured online feedback process.

### **B. Student Feedback: Evaluation of the Faculty**

The College takes pride in its experienced, research oriented, highly dedicated, self-motivated, committed and student friendly faculty members. Students have rated the faculty quite high on the following parameters:

- punctuality,
- command in the subject,
- communication skills,
- teaching skills,
- handling of the syllabus, internal assessment and attendance records,
- attitude towards students,
- beyond the class mentoring and
- emphasis on ethical conduct and social responsibility.

The College tries to reinforce the positive teacher feedback by constant and discrete appreciation of the efforts put in by the faculty members to meaningfully engage the students. Also, the faculty is provided with several opportunities for

- personal and professional growth (refresher and orientation courses),
- learning and training platforms (FDPs, workshops and webinars) and
- research facilities (PRABODH, Journal, Conferences etc.)

to keep up their motivation to give their best to the students.

### **C. Robust Student Support Systems**

- Counselling sessions by a trained psychologist in the premises
- Structured mentoring system for students' psychological wellbeing.

- Student-Faculty Committees in every department where students can discuss any issue related to their academics like course choices, completion of syllabus, internal assessment, etc.
- Student feedback forms are reviewed taking wider perception of student needs and concerns.
- Grievance redressal mechanism to address student concerns exist, at all levels.
- Many student societies and student union make the admission process convenient for students as well as their parents by arranging help desks during admission process.